

**Private and Confidential**

<Title> <Forenames> <Name>  
<Address line 1>  
<Address line 2>  
<Address line 3>  
<Address line 4>  
<Postcode>

**Legal & General**  
PO Box 6080  
Wolverhampton  
WV1 9RB

Tel: 0370 998 0010 or  
+44 2920 276 998 (International calls)  
Open Monday to Friday, 9am to 5pm.  
For international calls, call charges will  
vary. We will record and monitor calls.

<month year>

Client number <xxxxxx>

Dear <Salutation>

## Changes to your Legal & General investment(s) - Action required by 15 June 2021

We are writing to you because we are proposing to transfer the administration of our personal investing business to Financial Administration Services Limited (**Fidelity**). Please read the enclosed information pack carefully so you understand what your options are and what will happen next.

Fidelity is one of the UK's leading investment companies, committed to helping you achieve your financial goals. By choosing Fidelity to administer your investment(s), you will continue to receive excellent customer service and your overall charges will either stay the same or be reduced for a minimum of 12 months. Please see **PART B2** of the Important Information Booklet for details about charges.

This will, in no way, affect the management of the underlying funds in which your Investment Account, also referred to as your unit trust investment, is invested, which will continue to be carried out by Legal & General.

The main differences are that your Legal & General Investment Account will become a Fidelity Investment Account, access to your valuations will be through Fidelity's online portal, and your statements and other documentation will be sent by Fidelity. For further information about how your services may change, please see the enclosed Important Information Booklet.

### What are my options?

Below are the options available to you. So that you are fully informed on what each option means for you, we have enclosed an important information pack. Please take the time to read this pack carefully and respond to us by 15 June 2021.

**Option 1.**

You agree to the transfer to Fidelity and **we take care of the transfer arrangements.**

**Option 2.**

You choose an alternative provider and contact them to **make your own transfer arrangements.**

**Option 3.**

You may wish to sell your investments.

If you're still unclear about what you need to do, please speak to an independent financial adviser. If you have any questions about the proposed transfer, call us on 0370 998 0010 or +44 2920 276 998 (international calls).

### How do I give you my consent?

If you're happy with **option 1**, we ask that:



You give us your consent through the secure Legal & General 'online consent portal'. To access the portal, go to **legalandgeneral.com/consent** and enter your unique code: **<client number>** and the first part of your post code (see above). This will only take a minute.



Or, you fill in the form included with this letter and return it in the stamped addressed envelope provided.



Or, call us on 0370 998 0010 or +44 2920 276 998 (international calls) and give us your consent over the phone. Please note: We will be able to deal with your call more quickly if you have this letter available during the call.

**ACTION  
REQUIRED**

## What is included in this pack?

We recommend that you read the information enclosed in this pack carefully. The pack includes:

**Consent Form:** At the end of this letter you will find a consent form for completion if you wish to let us know you consent to the proposed transfer by post. (Note: You do not need to return the completed form if you contact us through the online consent portal, or by calling us.)

**Important Information Booklet:** This booklet contains more detail about the proposed transfer to Fidelity, so you understand what is happening, how your investment(s) may be affected and what happens next.

**Doing Business with Fidelity:** This booklet contains important information and the full terms and conditions which will apply to your investment(s) from the date of the transfer to Fidelity.

**Fidelity Customer Leaflet:** This leaflet provides a summary of the benefits you can enjoy as a customer of Fidelity.

**Pre-paid envelope:** Please use this envelope if you intend to return your consent to us in the post.

The important information pack is available to view or download from the Legal & General website at [legalandgeneral.com/fidelity](https://legalandgeneral.com/fidelity)

## What happens next?

If you have more than one product transferring to Fidelity, you may receive more than one letter like this. Please read all the letters you receive carefully as you may be affected differently depending on the product you hold.

Assuming you consent to the transfer to Fidelity, and once we have received your consent, you'll receive a letter from us confirming when your Investment Account will transfer to Fidelity – we expect this to take place during the second half of 2021.

Thank you for taking the time to read this information pack.

Yours sincerely,



Honor Solomon  
Head of Retail (EMEA)

### Important notice

Please remember the value of your investment and any income from it may fall as well as rise and is not guaranteed. You may get back less than you invest.

**Legal & General (Unit Trust Managers) Limited.** Registered in England and Wales, Company No. 1009415.

**Legal & General (Portfolio Management Services) Limited.** Registered in England and Wales, Company No. 02457525.

Both companies are authorised and regulated by the Financial Conduct Authority. Registered office (for all companies): One Coleman Street, London EC2R 5AA.

## Additional information



Please note: If you confirm your consent using the secure 'online consent portal', **you do not need to fill in or send back the enclosed form(s) or phone us.**

# Consent Form

## For the transfer of your investment(s) to Fidelity



We are proposing to transfer the administration of our personal investing business to Financial Administration Services Limited (**Fidelity**).

By completing and signing this consent form, this means that you agree that from the date of the proposed transfer, Fidelity will carry out all the ongoing administration activities for your investment(s).

For more information, please refer to the Important Information Booklet and the other documents enclosed with this information pack. If, after reading through this information pack, you're still unclear about what you need to do, please speak to an independent financial adviser. If you have any questions about the proposed transfer, call us on **0370 998 0010** or **+44 2920 276 998** (international calls).

**Client name:**  
<ClientName>

**Client number:**  
<ClientNumber>

<Clientnumber>-<0>

**Please complete the form below if you consent and return it in the pre-paid envelope provided**

### My investment(s)

### Tick to consent

Investment Account



### Consent declaration

I consent to Legal & General transferring my investment(s) shown above to Fidelity and to managing the transfer arrangements.

**1.** In consenting to the transfer, I confirm that:

- I have read the Important Information Booklet and understand the changes that will apply to my investment(s);
- I understand that the Legal & General terms and conditions will cease to apply to my investment(s); and
- I have read these declarations carefully.

**2.** In consenting to the transfer, I also consent to the following:

- Entering into Fidelity's terms and conditions, as provided to me in the Doing Business with Fidelity booklet;
- Accepting Fidelity's Privacy Notice, as provided to me in the Doing Business with Fidelity booklet;
- Transfer of my money to Fidelity, as explained in PART D1.2 of the Important Information Booklet;
- If you hold an ISA, JISA, FMISA and/or an Investment Account: the conversion of my investment(s) share class before the transfer to Fidelity, as explained in PART D1.2 of the Important Information Booklet;
- If you hold an ISA, JISA, FMISA and/or an Investment Account: my investment(s) being registered in the name of the nominee appointed by Fidelity, as explained in PART D1.2 of the Important Information Booklet.

**Signature**

**Date (DD/MM/YYYY)**

**Please return your completed consent form, in the pre-paid envelope provided, to:**

Legal & General, Consent Centre (Inbound Operations),  
Manston Lane, Leeds LS15 8AH

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